FREQUENTLY ASKED QUESTIONS

How do I order Books & Uniforms on Shopforschool.in?

- Select State, Select City, Select School

- Navigation will take you to Product Page

- Select Books or Uniforms

- School specific products will appear on your screen

- Select product & add to cart

- Continue Shopping or Check out

- Put Delivery address with Correct Six Digit Pin Code & nearest Landmark to enable quick & hassle free delivery of your ordered products.

- Select appropriate payment options (pay by Net banking, credit, debit card, COD)

- Enjoy quality products at your door step

Do I need to create an Account?

Yes, it is always advisable to create an account on ShopForSchool.in so your purchase history and saved on our server for future reference, ShopForSchool.in also stores your shipping address for future purchases to enable you swift online shopping experience.

What is 'My Account'? How do I update my information?

It is easy to update your shopforschool.in account and view your orders any time through 'My Account'.

'My Account' allows you complete control over your transactions on shopforschool.in

- Manage/edit your personal data like address, phone numbers, email ids

- Change your password

- Track the status of your orders

How do I know my order has been confirmed?

Once your order has been logged and payment authorization has been received, the seller confirms receipt of the order and begins processing it.

You will receive an email containing the details of your order when the seller receives it and confirms the same. In this mail you will be provided with a unique Order ID (eg. OD01202130213), a listing of the item(s) you have ordered and the expected delivery time.

You will also be notified when the seller ships the item(s) to you. Shipping details will be provided with the respective tracking number(s).

Why is it mandatory to put a Six Digit Pincode?

Filling of Correct & complete Information will ease our delivery process and goods will be delivered to you on time; In case you miss filling the Correct & Full PINCODE then ShopForSchool.in's logistics partners will find it difficult to search your address which may delay delivery/s.

For E.g.

Mumbai Has Pincode = 400 001 (Area Name = Colaba)

If a parent puts correct and full pincode (400 001) then consignment will reach directly to COLABA; if parent puts only "01" as a PINCODE (Instead of 400 001) then Logistics partner will not be able to find "01" pertains to what city and consignment will be delayed.

Is it Mandatory to Provide a Landmark?

Yes, as LANDMARK helps are COURIER DELIVERY PERSON in quick scouting of delivery address.

What Method's of Payments are accepted to Order from Shopforschool.in ?

At present, we accept all banks DEBIT & CREDIT CARDS, NET BANKING & Few of the Location have Cash on Delivery (T&C Apply) payment facility available.

How do I get to know what books & stationery are required for My Child?

ShopForSchool.in is user friendly platform; you will have to just select particular GRADE to BUY the entire KIT which will have necessary items collated as a part of that KIT for your CHILD.

I have 2 / More children, they are studying in separate school's but all of them are listed on ShopForSchool.in can I buy School Stuffs from 1 single ID in 1 Shopping Cart?

At present, Shopforschool.in is allowing multiple school material buying from 1 Single ID, but for that you will have to finish buying 1 school's material (Choose, Select, Pay & Complete Order) at one time and then surf the other school material.

How do I know My Child's Uniform Size?

Option 1: You can visit your child's school for reference pieces of uniforms, to ensure you order the correct size of uniforms.

Option 2: You can click on the VIDEO LINK "HOW TO MEASURE YOUR CHILD" and follow measurement direction, write down your CHILDS measurement and Compare them with "Size Chart" made available on PRODUCT PAGE.

Can I place a Books Replacement Request?

- As per RETURN POLICY parent will have to LOG a complain within 3 days of delivery for Damaged / Defective books on shopforschool.in website or call on +9122 33 40 60 70

- Respective Schools may have a return day for the parents who have want to return extra material; but it's the SOLE authority of respective school to keep a RETURN day, and parents will have to get in touch with School authority on such arrangements.

Can I Place Uniform Replacement Request?

- We at ShopForSchool.in are striving simpler & efficient shopping experience, hence we request all PARENTS to Order Uniform only once they are sure on their CHILDRENs SIZES; We strongly believe that parent can enjoy hassle free Shopping on Shopforschool.in provided they have ordered Correct Size material.

- At Present, Parents can RETURN a Piece by adhering to RETURNS Policy, in case of any return request ShopforSchool.in system will be Freeze the Parent's order and Call back reported Defective / Damage material to their warehouse; refunds will be passed on as per POLICY.

- In case of RETURN request parents will have to order a fresh material by logging to Shopforschool.in website, as the previous order will be treated for AUTO CLOSER by system.

What will be Delivery Lead Time?

ShopForSchool.in is serving over 15000+ Pin codes across India, we are committed to deliver goods within agreed transit time ; Diff delivery pin codes are diff transit time hence ShopForSchool.in will be showing Delivery Date for the particular order post completion of the ORDER CYCLE.

How to Trace My Order?

- Parents can log in to their ShopForSchool.in account any time and trace order.

- Parents can Call on +91 22 33 40 60 70 and inquire about their Current Order status.

- ShopForSchool.in will send Delivery Details/Updates on Parent's Registered Mobile &/or Email.